

SOCIAL WORK INSPECTION UNIT

INSPECTION REPORT AND SUMMARY REPORT

AFFLECK HOUSE

Date of Inspection:

28 March 2001

**W.J. Duncan
Head of Inspection, Registration and Complaints Unit
East Ayrshire Council
Social Work Department
Council Offices
Lugar
CUMNOCK KA18 3JQ**

Tel: 01563 555343 Fax: 01563 555400

INSPECTION INFORMATION

NAME OF ESTABLISHMENT:	AFFLECK HOUSE
LOCATION OF ESTABLISHMENT:	SORN ROAD AUCHINLECK KA18 2HN Tel 01290 420902
MANAGING ORGANISATION:	East Ayrshire Council
CATEGORY (as per Registration):	Elderly Male & Female users
MAXIMUM NUMBER OF RESIDENTS TO BE ACCOMMODATED (as per Registration):	28, (26 permanent + 2 respite) 7 day care
NUMBER RESIDENTS/ATTENDING AT TIME OF VISIT:	25 permanent + 2 respite + day care
NATURE OF INSPECTION	Short, focused, unannounced
INSPECTOR(S) PARTICIPATING:	Mrs Isobel Dawson
DATE(S) OF INSPECTION:	28 March 2001
DATE OF LAST INSPECTION :	15 November 2000
FOR FURTHER INFORMATION ON THIS ESTABLISHMENT CONTACT	Rosemary Robertson Unit Manager Margaret Richmond Service Officer 01563 576984

EAST AYRSHIRE COUNCIL - SOCIAL WORK INSPECTION UNIT

SUMMARY INSPECTION REPORT

AFFLECK HOUSE

28 March 2001

Summary of Inspection

Affleck House is a purpose built residential establishment owned and managed by East Ayrshire Council. The unit was originally opened around 1974 with upgrading taking place in 1996. The unit provides 28 residential places, 26 of which are permanent plus 2 respite places to people who continue to live in the community. In addition day care is provided for around 7 people each day with a smaller number at the weekend.

All users have single bedrooms; the unit is on one level with easy access throughout. The building provides a number of attractive sitting areas and a dining area that has recently been upgraded. New furniture, soft furnishings, lamps and pictures have enhanced the surroundings. The kitchen has recently been upgraded.

This Inspection was a short, focused visit mainly for the purpose of looking at the recommendations made in previous reports. As can be seen a number of these have been acted on but a number remain outstanding and it is recommended that these are actioned quickly.

Affleck House staff were previously commended for the quality of care plans which indicated that staff continued to provide care which is sensitive and responsive to user's needs.

Previous recommendations carried forward:

1. Appropriate lock s should be fitted to all resident's bedroom doors.
2. The new refrigerator provided does not meet the size requirements for this unit and an additional one is required. (A new one is on order for April 2001)
3. It is reported that although the poor ventilation in the kitchen has been investigated, this has not been rectified.
4. Eggs should be stored in a refrigerator. (Noting that a new refrigerator is our order)
5. Inspectors are advised that users contracts are to be implemented by December 2001. Inspectors should be appraised on progress on implementing contracts.

Further recommendations

None

Commendations

The unit has been greatly enhanced by the upgrading of decor and furnishings, which are clearly appreciated by the residents

DETAILED INSPECTION FINDINGS

QUALITY OF PHYSICAL ENVIRONMENT

1. Compliance with space standards

(a) Recommendations in last report

Clothes should not be hung over the handrail in the corridor outside the laundry. An alternative facility should be available.

(b) Progress & additional observations at this Inspection

This practise stopped immediately after the inspection. An appropriate clothes drier/airer is now available within the laundry.

2. Safety of the environment

(a) Recommendations in last report

1. Appropriate locks should be fitted to bedroom doors.
2. A refrigerator large enough to meet the requirements of this unit should be available.
3. The cause of the poor ventilation within the kitchen should be investigated and rectified.
4. A wash hand basin is required in the kitchen
5. Eggs should be refrigerated

(b) Progress & additional observations at this Inspection

1. This recommendation has not been progressed as "the supplier has been experiencing delays due to difficulties in obtaining a master key". Inspectors would require a progress on this matter by the time of the next inspection.
2. The new refrigerator provided does not meet the size requirements for this unit. Managers state a new one is to be obtained in April 2001.
3. It is reported that although the poor ventilation has been investigated, this has not been rectified.
4. A wash hand basin has been installed
5. Eggs continue to be stored at above acceptable temperature levels. It is noted that there is not adequate space in the refrigerator to store eggs

3. Fabric and decor standards

(a) Recommendations in last report

None made

(b) Progress & additional observations at this Inspection

Considerable upgrading of furniture, furnishings and kitchen equipment has taken place since the last inspection.

New modern, tile topped dining tables have been purchased with the majority of

the dining chairs matching. However, residents requiring seats with arms are using older black vinyl seats, consideration should be given to having these seats recovered so that they match the majority of the dining room furniture. Managers later confirmed that an order has been placed for recovering of dining chairs. The new lamps, pictures, coffee tables and suites, which have added to the homeliness and the comfort of the unit, have enhanced sitting areas.

New stainless steel kitchen units have been installed. However, the lack of shelving in these units presents storing difficulties for kitchen equipment.

The unit has been greatly enhanced by the upgrading of decor and furnishings, which are clearly appreciated by the users.

QUALITY OF CARE ARRANGEMENTS

1. Care System: Methods for Individual Care Planning and Review

(a) Recommendations in last report

Users should have individual contracts.

(b) Progress & additional observations at this Inspection

Inspectors understand that residents contracts will be piloted shortly in one Local Authority establishment. These will then be implemented for all residents in all units by December 2001.

Inspectors should be appraised on progress with implementing contracts for residents.

This recommendation is therefore reiterated.

2. Quality of Menus and Catering arrangements

(a) Recommendations in last report

Menus should include all choices available for meals and snacks.

(b) Progress & additional observations during this Inspection

Menus now show all meals and snacks available, it is noted that a varied menu is available at all meals.

3. Quality of activity programmes

(a) Recommendations in last report

The programme of activities should be reviewed and an accurate record of the type of activity and the participants maintained.

(b) Progress & additional observations at this Inspection

This recommendation has been dealt with satisfactorily. A new recording system is in place, which indicates the activity, staff members involved, users attending, and a comment about user involvement, enjoyment, and any benefit accrued.

It is noted that a new CD player and a karaoke machine have been purchased for residents' use.

LEAD INSPECTOR:

SIGNATURE: _____ **Date** _____

COUNTERSIGNED BY HEAD OF UNIT: W J Duncan

SIGNATURE: _____ **Date** _____

AGENDA